

B.A.R.S.
Be A Responsible Server
Final Exam

Be A Responsible Server Final Exam

Name: _____

Mailing Address (personal or work):

Signature: _____ Completion Date: _____

Instructions

Having completed the B.A.R.S. training manual, you can now complete the final exam. This test is open book, you may use the self-tests and any other manual content in writing the exam.

This test is marked on a PASS or FAIL basis. A mark of 70% is needed to achieve PASS standing. If you are unsuccessful, you can do a rewrite.

Completed exams can be submitted to the Yukon Liquor Corporation in the addressed stamped envelope provided with your B.A.R.S. package.

You will be advised by mail of your PASS or FAIL status within a month of mailing your exam. You will receive only your mark, the test will not be returned to you.

The exam begins on the following page. Make sure to answer all questions and to mark your answers clearly. If it is unclear which answer you have chosen, the question **may** be marked wrong.

Final Exam Questions

Circle the correct answer for True/False and multiple choice questions.
Use the space provided to fill in the blanks or complete short answer and matching questions.

True or False:

- 1) A server must always provide service to a patron at all times.
 True
 False

- 2) If a guest insists on driving while impaired, the RCMP should be called.
 True
 False

- 3) A person with a high tolerance will have a lower BAC than an inexperienced drinker.
 True
 False

- 4) A person may be barred from a licensed premises for being violent.
 True
 False

- 5) If an accident or injury takes places and involves someone who was served alcohol in a licensed premises, legal action can be taken against the premises, even if the incident/injury did not occur at the location alcohol was served.
 True
 False

Multiple Choice:

Choose the **best** answer for the following questions

- 6) The legal drinking age in the Yukon is
- a) 17
 - b) 18
 - c) 19
 - d) 21
- 7) If you notice a patron with slurred speech, little or no eye contact, having difficulty picking up items, you should
- a) slow service
 - b) continue service
 - c) stop service
- 8) If a patron is testy or argumentative, drinking fast, making irrational statement, you should
- a) continue service
 - b) slow service
 - c) stop service
- 9) Reasonable force can be used only
- a) If a guest is intoxicated
 - b) Once the guest has been ejected
 - c) After the guest is asked to leave and is given opportunity to do so
- 10) Which of the following will help a person become sober?
- a) Drinking coffee
 - b) Time
 - c) Dancing
 - d) Cold shower

- 11) When a round is ordered for a table, it should contain
- a) A drink for every person
 - b) Drinks for half the people
 - c) Drinks for only those who want them
 - d) You should not serve rounds

Matching:

12) Match the signs of intoxication to the conditions of the guest:

- | | |
|--|---------------------------|
| a) Drink isn't finished but orders another one | i) Loss of inhibition |
| b) Eyes can't follow drink as you put it down | ii) Impaired judgement |
| c) Cannot pick up change | iii) Impaired reaction |
| d) Crying about boy/girlfriend leaving | iv) Loss of motor control |

Fill in the blanks and short answers:

- 13) A BAC of _____ % is usually fatal.
- 14) The liver removes alcohol from the blood at a rate of _____ drink(s) per hour for up to 4 drinks.
- 15) When checking ID make sure it includes the person's date of birth and _____.
- 16) House policy may require _____ pieces of ID.
- 17) List the four acceptable forms of ID:

18) When force is used, the RCMP are called, or any other incidents occur, they should be recorded in the _____.

19) How is 'intoxicated' defined in the *Yukon Liquor Act*?

20) What are the four areas of behaviour affected by alcohol intoxication?

21) What is one of your best tools for preventing intoxication?

22) What 4 practices can you use to help monitor alcohol consumption and to prevent intoxication?

23) Name 5 factors that influence intoxication.

24) Name 5 responsibilities of a server.

25) List 3 ways that servers and licensees can reduce the risk of someone harming him/herself or others.

1. _____

2. _____

3. _____

Please take a minute to complete the following, your feedback is important to us.
We'd like to know how this Self-Study Training Program worked for you. Can you please circle one of the numbers on the rating scale below opposite each of the 3 items?

Scale: 1 = strongly agree

2 = agree

3 = disagree

4 = strongly disagree

- | | | | | |
|--|---|---|---|---|
| 1. The flow of the material was easy to follow | 1 | 2 | 3 | 4 |
| 2. I like the way the manual is laid out. | 1 | 2 | 3 | 4 |
| 3. This training will help me in my work as a server | 1 | 2 | 3 | 4 |

Comments or suggestions I have are: _____

